

Atlassian Advisory Services

Platinum
Solution Partner

Overview

When you are planning to implement a suite of Atlassian products to replace existing solutions, RightStar recommends that you first assess your current environment and future needs to design a new Atlassian system that meets your requirements. The outputs of this advisory assessment will be a set of recommendations in the form of a review of findings, a roadmap, and a statement of work to execute the plan. At the conclusion of this advisory, you will have a solid plan for the future of your Atlassian system. RightStar offers support with Jira, Jira Service Management, Confluence, Jira Align, Marketplace application add-ons, and other supportive Atlassian products.

Atlassian Expertise Ensures Success

As an Atlassian Platinum Partner, RightStar's expertise is certified by Atlassian as capable of delivering your advisory assessment successfully. RightStar works with you to understand the project's environment, goals, and challenges. RightStar's solution is a multi-pronged approach, combining consulting, implementation, customization, and training services wrapped around Atlassian solutions as the technology enabler. The solution is designed to guide you through the following steps associated not only with the implementation of technology but also with the delivery of a comprehensive DevOps strategy. RightStar's complete solution focuses on people, processes, and technology with the goal of implementing or continually improving DevOps methods and procedures to increase the software development time to value and improve overall quality. Atlassian makes tools supporting cross-team collaboration in each development lifecycle phase. RightStar often recommends augmenting the tool stack with add-ons and Atlassian Marketplace plug-ins.

Atlassian Assessment Methodology

The advisory assessment provides insights into your current Atlassian environment and makes recommendations on how your organization can be more efficient and save money. Many assessment clients realize immediate payback for the cost of the advisory services in the cost savings we find in licenses and services. The assessment shows how to really leverage the technology so you can provide the best support your users deserve.



Step 1

RightStar will conduct a series of on-site interviews with key stakeholders and participants to understand your objectives, constraints, current processes, and implementations. For these interviews to be successful, you will need to dedicate resources and time to fully engage in providing the required information.

Step 2

After completing the on-site interviews, RightStar will compile a document summarizing the observations and recommendations based on the interview information. During this step, RightStar may also request remote access to critical systems to facilitate a more in-depth investigation and review.

Step 3

You will then review the draft assessment document and advise RightStar of any modifications to ensure its accuracy and value. RightStar will then submit a final draft to you as completion of the project.

Step 4

Based on the final draft, RightStar will provide a formal proposal for the identified requirements from the assessment and provide a detailed product license quotation.

About RightStar

RightStar is a leading provider of DevOps and IT service management solutions for government agencies and commercial organizations. As an Atlassian Platinum Solution Partner, RightStar provides consulting, design, and implementation services for the full Atlassian and BMC product lines. As a complement to these services, RightStar offers on-site ITIL®/DevOps assessments, providing strategic roadmaps for delivering services to the business more efficiently, accredited ITIL® certification training, and a comprehensive line of RightStar software products that add essential functionality to your IT service management and DevOps system.